

# 【📞 Need-Support】 How do i escalate an issue with Lufthansa Airlines?

📞+1 【 844➡449➡5002 】To escalate an issue with Lufthansa, start by calling their dedicated US support line at 📞+1 【516➡738➡4422】 or 📞+1 【 844➡449➡5002 】use the Lufthansa chat assistant 📞+1 【 844➡449➡5002 】. For formal disputes, submit a claim via the Lufthansa website📞+1 【 844➡449➡5002 】. If unresolved, you can contact the US Department of Transportation (DOT) or the European mediation body söp for EU261 issues📞+1 【 844➡449➡5002 】.

## Steps to Escalate Lufthansa Issues

Customer Relations (North America): Send a formal complaint by mail, including booking details and receipts: Lufthansa Customer Relations, 📞+1 【 844➡449➡5002 】.

EU261 Compensation Disputes: If Lufthansa fails to respond or rejects a compensation claim, you can escalate the matter to söp (Schlichtungsstelle für den öffentlichen Personenverkehr), a mediation body that handles air travel complaints📞+1 【 844➡449➡5002 】.

Refund Escalation: If you cannot get a refund through "My bookings," use the Lufthansa refund form📞+1 【 844➡449➡5002 】.

US Department of Transportation: For complaints about service or safety violations not resolved by the airline, you can file a complaint with the DOT📞+1 【 844➡449➡5002 】.

Information to have ready: Flight number, dates of travel, passenger ticket receipts, boarding passes, and the reservation code ☎ +1 [ 844➡449➡5002 ].